#### PT CITILINK INDONESIA

Management Support I Building Garuda City, Soekarno-Hatta International Airport Tangerang 15111 – Indonesia www.citilink.co.id



# PRESS RELEASE

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## CITILINK/JKTDSQG/SP-40001/0122

# HALIM PERDANAKUSUMA AIRPORT TEMPORARILY CLOSED, CITILINK DIVERTS FLIGHTS TO SOEKARNO-HATTA AIRPORT

**Tangerang, 25 January 2022** – Citilink airline will temporarily divert flights to and from Halim Perdanakusuma Airport to Soekarno-Hatta International Airport starting 26 January 2022.

"The temporary transfer of flight operations from Halim Perdanakusuma Airport to Soekarno-Hatta Airport is in line with the Halim Perdanakusuma Airport revitalization program starting 26 January 2022, as a part of follow-up to the issuance of Presidential Regulation (Perpres) Number 9 of 2022 on Revitalization of Indonesian National Military Air Force Base Facility/Halim Perdanakusuma Airport," said Diah Suryani, VP Corporate Secretary & CSR Citilink in Tangerang, Tuesday (25/1).

Citilink flights that will be diverted to Soekarno-Hatta International Airport are flights for the following destinations:

- 1. Juanda Surabaya International Airport (SUB)
- 2. Ngurah Rai Denpasar International Airport (DPS)
- 3. Silangit International Airport (DTB)
- 4. Kualanamu Medan International Airport (KNO)

While Citilink will be diverted some flight as follows:

- 1. Halim Perdanakusuma (HLP) Blora (CPF) vv. flight will be diverted to Jakarta (CGK/Soekarno-Hatta International Airport) Surabaya (SUB) Blora (CPF) vv.
- 2. Halim Perdanakusuma (HLP) Yogyakarta (JOG) vv. flight will be diverted to Jakarta (CGK/Soekarno-Hatta International Airport) Kulonprogo (YIA) vv.

Citilink will disseminate the information on the temporary change of flight operations through website, SMS, email or Citilink's social media thus the passengers will be well informed.

As for the affected flight, Citilink provides several options for the passengers such as refund and reschedule according to the applied policies and procedures. For more information, passengers can contact Citilink Call Center at 0804 1 080808, live chat, official website <a href="https://www.citilink.co.id">www.citilink.co.id</a> or Citilink's social media.

### **About Citilink**

Citilink is a subsidiary of Garuda Indonesia Group, serving flights with the system of connecting cities.

As proof of its success and ongoing commitment to improving customer service, Citilink received several awards such as Top IT Implementation Airlines Sector from the Ministry of Communication and Information Technology (2017), the Transportation Safety Management Award from the Ministry of Transportation (2017), a four-star accreditation from world aviation industry rating agency, Skytrax

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for two consecutive years from 2018, TripAdvisor Traveler's Choice Award for three consecutive years from 2018, the 4-Star Low-Cost Airline predicate from Airline Passenger Experience (APEX) for the third time, the 5-Star COVID-19 Airline Safety Rating predicate from Skytrax (2021), as well as various other prestigious awards.

For more information about Citilink, please visit <a href="www.citilink.co.id">www.citilink.co.id</a>, Facebook FanPage Citilink, Twitter @citilink and Instagram @citilink.

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