#### PT CITILINK INDONESIA

Management Support I Building Garuda City, Soekarno-Hatta International Airport Tangerang 15111 – Indonesia www.citilink.co.id



# PRESS RELEASE

FOR IMMEDIATE RELEASE

## CITILINK/JKTDSQG/SP-40006/0622

### REVIVING TOURISM, CITILINK OPENS TWO INTERNATIONAL ROUTES TO PENANG AND DILI

**Tangerang, 10 June 2022** – Supporting the acceleration of national tourism sector recovery, Citilink, as a subsidiary of Garuda Indonesia Group, opens a new international flight route, namely Medan – Penang vv. starting from today, June 10, 2022 and has reoperated the Denpasar – Dili vv. route.

President & CEO of Citilink Dewa Kadek Rai said that currently both Indonesia and Malaysia have entered a transition period from pandemic to endemic and have imposed a quarantine-free policy for foreign tourists.

Moreover, said Dewa, Medan is the gateway to the western region of Indonesia and is one of the cities with largest economy in Indonesia which has great trade and service economic potential.

While Penang is known as a city that has the potential for interesting cultural and historical tourism as well as medical tourism which is in great demand by foreign tourists.

In addition to the opening of Medan – Penang vv. route, Citilink has also reoperated the Denpasar – Dili vv. route with the hope of providing convenience for business and leisure travelers.

"We hope this can be a good start for the reopening of Citilink's international routes and can contribute to the recovery of the economic and tourism sectors between countries," Dewa concluded.

The Medan – Penang vv. route will operate daily, while the Denpasar – Dili vv. route will operate every Monday and Friday using Airbus A320 aircraft.

The flight schedules are as follows:

Route	Flight Number	ETD*	ETA**
Medan – Penang	QG 514	16:40	18:40
Penang – Medan	QG 515	19:50	19:55
Denpasar – Dili	QG 500	9:25	12:20
Dili – Denpasar	QG 501	13:20	14:10

<sup>\*</sup>ETD: Departure time (local time)

Citilink always implements strict health protocols in all its flight operational lines, from pre-, in-, to post-flight by referring to the health protocol provisions set by government to ensure that all flights run optimally while prioritizing health and safety, as well as best service for all customers.

<sup>\*\*</sup>ETA: Arrival time (local time)

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### **About Citilink**

Citilink is a subsidiary of Garuda Indonesia Group, serving flights with the system of connecting cities.

As proof of its success and ongoing commitment to improving customer service, Citilink received several awards such as Top IT Implementation Airlines Sector from the Ministry of Communication and Information Technology (2017), the Transportation Safety Management Award from the Ministry of Transportation (2017), a four-star accreditation from world aviation industry rating agency, Skytrax for two consecutive years from 2018, TripAdvisor Traveler's Choice Award for three consecutive years from 2018, the 4-Star Low-Cost Airline predicate from Airline Passenger Experience (APEX) for the third time, the 5-Star COVID-19 Airline Safety Rating predicate from Skytrax (2021), as well as various other prestigious awards.

For more information about Citilink, please visit <a href="www.citilink.co.id">www.citilink.co.id</a>, Facebook FanPage Citilink, Twitter @citilink and Instagram @citilink.

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