

PRESS RELEASE

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SUPPORTING THE ACCELERATION OF ECONOMIC AND TOURISM RECOVERY BETWEEN COUNTRIES, CITILINK REOPENS JAKARTA – KUALA LUMPUR VV. ROUTE

Tangerang, 15 July 2022 – Citilink reopens international flight with the route of Jakarta – Kuala Lumpur vv. starting from today, July 15, 2022.

President & CEO of Citilink Dewa Kadek Rai said that this flight will provide easy access to transportation for tourists who want to travel to Malaysia and vice versa, in line with the implementation of a quarantine-free policy for foreign tourists.

Dewa explained that Citilink is optimistic that this route will contribute positively to the recovery of economic and tourism sectors because it connects the capital cities of the two countries, namely Jakarta and Kuala Lumpur.

This Jakarta – Kuala Lumpur vv. route will add Citilink's international flight services between Indonesia and Malaysia to two routes, after previously opening the Medan – Penang vv. which has been operating since June 10, 2022.

The Jakarta – Kuala Lumpur vv. route will operate daily using Airbus A320 aircraft with a capacity of 180 seats.

The flight schedule is as follows:

Route	Flight Number	ETD*	ETA**
Jakarta – Kuala Lumpur	QG 502	11:25	`14:45
Kuala Lumpur - Jakarta	QG 503	15:40	17:10

*ETD: Departure time (local time)

**ETA: Arrival time (local time)

Citilink always implements strict health protocols in all its flight operational lines, from pre-, in-, to post-flight by referring to the health protocol provisions set by the government to ensure that all flights run optimally while prioritizing security, safety and convenience for all customers.

About Citilink

Citilink is a subsidiary of Garuda Indonesia Group, serving flights with the system of connecting cities.

As proof of its success and ongoing commitment to improving customer service, Citilink received several awards such as Top IT Implementation Airlines Sector from the Ministry of Communication and Information Technology (2017), the Transportation Safety Management Award from the Ministry of Transportation (2017), a four-star accreditation from world aviation industry rating agency, Skytrax for two consecutive years from 2018, TripAdvisor Traveler's Choice Award for three consecutive years from 2018, the 4-Star Low-Cost Airline predicate from Airline Passenger Experience (APEX) for the

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third time, the 5-Star COVID-19 Airline Safety Rating predicate from Skytrax (2021), as well as various other prestigious awards.

For more information about Citilink, please visit <u>www.citilink.co.id</u>, Facebook FanPage Citilink, Twitter @citilink and Instagram @citilink.

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